

**EVANS, EWAN & BRADY**  
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April 10, 2006

Becky Shanahan and Crew  
Austin Multi-Line Services, Inc.  
10303 Old Manchaca Road  
Austin, Texas 78748

Dear Becky and Crew,

Thank you so very much for such a wonderful job of installing our new telephone system. Everyone at our office commented on your professionalism. Your entire staff was nice and easy to work with. You made sure the job was done right and done quickly. We also appreciate the great lengths you went to to work around our schedule.

I couldn't begin to explain what a stress-free experience this was. Having a great phone system that is installed correctly brings smiles to our faces! I would be proud to recommend you and would give you an excellent reference.

Best Regards,



Ken Ewan  
President  
Evans, Ewan & Brady Insurance Agency, Inc.